

Dawn's Return Policy

You may only return new, uninstalled, or unused items sold and fulfilled by Dawn Kitchen & Bath Products, Inc. for a full refund within 30 days of delivery. Items must be returned in its original package. Returns of used items or returns after 30 days of delivery may be accepted with a 15% restocking fee. Dawn will pay for return shipping costs only if the return is a result of our fault. If you receive a faulty product and need to exchange it for the same product, please contact our customer service via phone, fax, or e-mail to request a replacement. If you would like to exchange a product for a different one, please first return the original product to our location at 27688 Industrial Blvd., Hayward, CA 94545 and then place a new order.

PARTIAL REFUNDS MAY BE GIVEN TO:

1. Majority of items that are returned after 30 days of delivery.
2. Any item not returned in the condition it was delivered.
3. Any item that has obvious signs of use.
4. A 15% restocking fee will apply to all used items or items returned after 30 days of delivery